EDITORIAL: Digital innovation and internationalization in the contemporary business landscape 4

REGULATION OF INTERGOVERNMENTAL DISPUTES: THE AVIATION INDUSTRY CASE STUDY 8
Muhammad Saleh, Muhammad Wildan, Gemuh Surya Wahyudi

ENABLERS OF THE SUCCESSFUL IMPLEMENTATION OF THE STRATEGY OF TECHNOLOGICAL INNOVATION IN HIGHER EDUCATION 18
Sultana Fayez Alhaqban, Nadia Abdellahmid Abdelmegeed Abdelwahed

ANALYSIS OF BANKING CREDIT DISTRIBUTION USING THE VECTOR ERROR CORRECTION MODEL 29
Suyanto Suyanto, Sri Lestari Prasilovati, Julia Safitri, Jayadi Jayadi

THE EFFECT OF FINANCIAL REPORTING QUALITY ON EARNINGS QUALITY OF INDUSTRIAL COMPANIES 38
Aiman Mahmoud Abu Hamour, Mousa Mohammad Abdullah Saleh, Khawla Kassad Abd, Alq'aa'a Khalaf Ali Alzu'bi, Esra Ali Alnsour, Abdullah Mahmoud Yousef Jwafel

VOLATILITY SPILLOVERS ACROSS BITCOIN, STOCK, AND EXCHANGE RATES MARKETS 51
David Umoru, Malachy Ashywel Ugibaka, Francis Abul Uyang, Anake Fidelis Atseye, Atelhe George Atelhe, Cletus Ekok Omono, Scholastica Ashibebonye Abuh-Amasi, Emmanuel Richard Awubi, Ewere Florence Okungbowa, Chukwuemew Susan Oburota, Lawrence Uvie Egbadju, Williams Eromosele Iselele, Bashiru Adamu Braimah

THE IMPACT OF TALENT MANAGEMENT ON INNOVATION: THE EMPIRICAL STUDY OF PHARMACEUTICAL COMPANIES 72
Mohammad Abdalkarim Alzuod

ANALYZING THE FUTURE OF E-COMMERCE ADOPTION BY SMES AMID THE COVID-19 PANDEMIC 80
Sutrisno, Heri Prabowo, Ira Setiawati, Fithri Widyanita Yarisma

RATIONAL AND IRRATIONAL INFLUENCES ON INVESTING DECISIONS 92
Dipendra Karki, Rewan Kumar Dahal, Ganesh Bhattarai

VESSELS’ OPERATING EXPENSES: A KEY VARIABLE ON COMPANIES’ STRATEGIC DECISIONS 102
Nicholas D. Belesis, Christos G. Kampouris, Andreas E. Fousteris

E-GOVERNANCE AS A LEVER FOR PUBLIC ADMINISTRATION PERFORMANCE: A QUALITATIVE SURVEY 118
Zakaryae Mahmoudi, Imane Najim

THE ROLE OF STRATEGIC AGILITY IN PROMOTING ORGANIZATIONAL EXCELLENCE: A DESCRIPTIVE ANALYTICAL STUDY 129
Akram Salim Hasan Al-Janabi, Alaa Abdulkareem Ghaleb Almado, Hussam Ali Mhaibes, Hakeem Hammad Flayyih

THE IMPACT OF MANAGERS’ EMOTIONAL INTELLIGENCE ON TRANSFORMATIONAL LEADERSHIP STYLES IN FIRMS 139
Thi Mai Huong Doan, Thi Thuy Quynh Nguyen, Quang Bach Tran, Thi Thao Vu, Thi Minh Phuong Nguyen, Trong Xuan Nguyen

NEXUS BETWEEN INTEGRATED REPORTING AND FIRM VALUE: A SYSTEMATIC LITERATURE REVIEW 151
Mohammed Saleem Alatawi, Zaidi Mat Daud, Jalila Johari
MERGERS AND ACQUISITIONS BANK STRATEGY AGAINST SYSTEMATIC RISK BEFORE THE COVID-19 PANDEMIC 163
Georgios Kyriazopoulos

INTERNATIONALIZATION OF FIRMS: THE IMPACT OF “MADE IN ALBANIA” ON STRATEGIC DECISIONS 175
Denada Liça, Silvana Gashi

COMPETITIVE INTELLIGENCE QUALITY ASSURANCE MODEL: A PROPERTY SECTOR CASE 186
Tshilidzi Eric Nenzhelele

THE MARKET OPPORTUNITIES AND DISADVANTAGES ON SUSTAINABLE ENTREPRENEURSHIP: AN EXPLORATORY RESEARCH ON SEVERAL SMALL AND MEDIUM ENTERPRISES 196
Tuqa Abdalnafie Taha, Salsabila Aisyah Alfaiza, Mohammed Ghanim Ahmed, Hosam Alden Riyadh

THE STRATEGIC USE OF SIX SIGMA TO ASSESS CAPACITY PLANNING IN EGYPTIAN WATER COMPANIES AS A COMPETITIVE STRATEGY 209
Ahmed Eid Mohamed Ghareeb

RISK GOVERNANCE AND FINANCIAL STABILITY OF ISLAMIC BANKS: A SYSTEMATIC LITERATURE REVIEW 218
Bouchaib Marnouch, Abdelbari El Khamlichi

ASSESSMENT OF ECONOMIC IMPACT OF PUBLIC SPACES IN THE PHILIPPINES: AN IN-DEPTH ANALYSIS 235
Kenneth Lucto Armas, Joannie Aglubat Galano

THE INFLUENCE OF BALANCED SCORECARD PERSPECTIVES ON THE FIRMS’ PERFORMANCE: EVIDENCE FROM THE BANKS IN THE DEVELOPING MARKET 243
Mohamed Mahmoud Bshayreh, Hamza Kamel Qawqzeh, Ibrahim Abdalla Ahmad Al-Momany, Mousa Mohammad Abdullah Saleh, Kholoud Daifallah Hmoud Al Qallap

BARRIERS TO DEVELOPMENT OF SMART CITIES: LESSONS LEARNED FROM AN EMERGING ECONOMY 255
Papon Moolngearn, Tanpat Kraiwanit