

RETRACTION NOTE

Title of the paper: Strategies to mitigate customer incivility and enhance job efficiency for frontline staff
Journal: Corporate and Business Strategy Review, volume 6, issue 1 (special issue)
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The paper has been retracted by the decision of the Editorial Board of the journal based on the communication and agreement with the authors of the paper. Reason of retraction:

Following a post-publication internal review, the authors identified unintentional issues related to certain aspects of data processing and analytical procedures. These issues may affect the robustness and reliability of some reported results and were not detected at the time of submission or during the review process. In order to maintain academic integrity and the accuracy of the scientific record, the Editorial Board decided to retract the above-mentioned article. This request reflects the agreement and final decision of all co-authors.