CORPORATE OWNERSHIP & CONTROL

Volume 8, Issue 3, 2011, Continued - 4





THE COST OF COMPLIANCE: THE CASE OF SOUTH AFRICAN BANKS

435

Johan Marx, Ronald H Mynhardt

PROPOSED MODEL OF THE IMPACT OF STRATEGIC LEADERSHIP ON OPERATIONAL STRATEGY AND ORGANISATIONAL PERFORMANCE OF BUSINESS ORGANISATIONS IN SOUTH AFRICA 443

JJ Serfontein, J Hough

FRAMEWORK FOR ADVANCED SUPPLY CHAIN PLANNING: LARGE-SCALE PETROCHEMICAL COMPANIES 452

J.J. Louw, W.J. Pienaar

EMPLOYEE PERCEPTIONS OF KNOWLEDGE MANAGEMENT IN TWO SERVICE UNITS: A CASE STUDY OF MANAGEMENT SERVICES AND ORGANISATIONAL DEVELOPMENT (OD) AND SKILLS DEVELOPMENT UNITS 464

Bethuel Sibongiseni Ngcamu

INCULCATING A SERVICE CULTURE AMONG HOSPITALITY MANAGEMENT STUDENTS THROUGH WORK INTEGRATED LEARNING (WIL): A CASE STUDY OF DURBAN UNIVERSITY OF TECHNOLOGY 479

Nirmala Dorasamy, Rishi Balkaran

PERCEPTIONS OF KNOWLEDGE MANAGEMENT PROCESSES, STRATEGIES, IMPLEMENTATION AND IMPACT: BIOGRAPHICAL INFLUENCES 487

Bethuel Sibongiseni Ngcamu, Sanjana Brijball Parumasur